

# MEMO

**To:** Virginia Housing Portfolio  
**From:** Rental Compliance & Asset Management  
**Date:** April 16, 2025  
**Re:** Neal Rogers is Retiring on May 1, 2025

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Neal Rogers, Director of Compliance and Asset Management, will be retiring on May 1st after 37 years of service with Virginia Housing. **Congratulations, Neal!**

If you have questions about who to contact, please refer to the information below.

**Rental Housing Contacts** – Please direct all property-specific inquiries to the assigned Regional Portfolio Manager and the Regional Team email. For more information, please see our [Rental Housing Contacts Directory](#) and the [Compliance and Asset Management Regional Teams Map file](#).

**Change in Business Relationship** – For all questions and inquiries regarding change in ownership or management agent, visit our [Change of Business Relationship](#) web page. Email [Owner-MgmtChange@VirginiaHousing.com](mailto:Owner-MgmtChange@VirginiaHousing.com) and [Jeremy.Kahl@VirginiaHousing.com](mailto:Jeremy.Kahl@VirginiaHousing.com).

**Management Agent Certification** – For inquiries regarding the Management Agent Certification, email [CertifiedMgmt@VirginiaHousing.com](mailto:CertifiedMgmt@VirginiaHousing.com) and [Tarik.Claiborne@VirginiaHousing.com](mailto:Tarik.Claiborne@VirginiaHousing.com).

**General Compliance & Asset Management Questions** – For general questions about Virginia Housing Rental Programs and Compliance and Asset Management, (e.g., income limits, annual reports, written guidance, requests, etc.), email [Compliance-AssetManagement@VirginiaHousing.com](mailto:Compliance-AssetManagement@VirginiaHousing.com) and [Erica.Etterling@VirginiaHousing.com](mailto:Erica.Etterling@VirginiaHousing.com).

**Section 811 Program** – For general questions about the Section 811 Program, visit our [HUD Section 811 Project Rental Assistance Program](#) web page. Email [HUD811@VirginiaHousing.com](mailto:HUD811@VirginiaHousing.com) and [Carol.Jackson@VirginiaHousing.com](mailto:Carol.Jackson@VirginiaHousing.com).

## Additional contact information:

- For questions about the **Target Population Leasing Preference**, email [TargetPopulation@VirginiaHousing.com](mailto:TargetPopulation@VirginiaHousing.com) and [Anitra.Anderson@VirginiaHousing.com](mailto:Anitra.Anderson@VirginiaHousing.com).
- For questions about **Utility Allowance** written guidance or review requests, email [UtilityAllowance@VirginiaHousing.com](mailto:UtilityAllowance@VirginiaHousing.com) and [Kimberly.Bly@VirginiaHousing.com](mailto:Kimberly.Bly@VirginiaHousing.com).
- For questions about the **Procorem Online Tenant Portal**, email [TenantPortalAdmin@VirginiaHousing.com](mailto:TenantPortalAdmin@VirginiaHousing.com).

Sign up to receive important [updates and announcements](#), and select the Property Manager email list, to stay informed.